

Winter Weather Procedures

Winter weather is on its way to Happy Valley. Please keep these things in mind:

- Please **use caution** at all times! Floors, hallways, entrances, and parking areas will be extra slippery due to winter weather.
- **No Heat** – During office hours - call 814.272.7772 AFTER office hours call 814-283-4435 immediately!
- **Power Outage** - call your utility company - do not call 911. That number should only be called if there is an emergency, if someone is injured or in danger. West Penn Power – 800.686.0021 – be prepared to provide your location address. Do not adjust your thermostat in the event of no heat/power outage. Keeping a stable temperature is the most cost effective.
- **No Hot Water** – During office hours - call 814.272.7772 AFTER office hours call 814-283-4435
- **Snow Removal** - The property will be pre-treated prior to the storm beginning. The snow & ice will be removed multiple times THROUGHOUT THE STORM. The contractor will revisit the sidewalks and parking lots WHEN THE STORM ENDS to plow any vacant parking stalls and reapply ice melt.
- **Melting & Refreezing** – colder temperatures mean freezing at night and melting from the sun during the day – please be careful! Our snow removal contractor spreads eco-friendly ice melt but we can't change Mother Nature! If you notice a particular spot that melts and refreezes please email the office so we are aware of it and can take extra precautions.
- **Patience** – You are not the only one with weather concerns, please be patient as the crews work diligently to clear the entire property.
- **Dress Smart** – wear rubber soled shoes with good traction, keep spare hats and gloves in your vehicle, wear layers!

Stay warm and safe during the winter weather!